

Terms & Conditions

The Customer requests Merlin Hip Solutions Limited to provide a Home Buyers Information Pack (HIP) in respect of proposed sale of their property.

Merlin Hip Solutions Limited shall prepare the Domestic Energy Assessment in respect of the property. Merlin Hip Solutions Limited have insurance in place to meet requirements of the HIP in respect of the provision of the Domestic Energy Assessment information which forms part of the HIP.

The Customer acknowledges that the search content of the HIP has been provided by Pali Ltd ("Pali") or Property Information Exchange (pie-x.com) and that any claim arising out of the provision of this part of the HIP shall be made to Pali or Property Information Exchange.

The terms and conditions appearing on all Pali and pie-x.com correspondence, publications and websites are incorporated into these terms and conditions for the purpose of the search reports. The customer can read these terms and conditions at www.pali.co.uk or www.pie-x.com and by signing a copy of these terms and conditions acknowledge that they have read and accepted them.

Merlin Hip Solutions Limited do not accept liability for any loss, financial or otherwise, incurred by the Customer relating to any delay in providing the HIP.

The contract between the Customer and Merlin Hip Solutions Limited is for the provision of the HIP only. Merlin Hip Solutions Limited will not vary the terms of the contract to include any other requirement or assurance to the Customer in respect of the sale of the property.

The Customer must notify Merlin Hip Solutions Limited of any defect or inaccuracy in the Domestic Energy report within seven days of receipt. If notice is not received within that time period the Customer shall be deemed to be satisfied with the information.

Merlin Hip Solutions Limited is not liable for any acts or omissions of any party for whom they are not responsible.

The Customer acknowledges that the Domestic Energy Assessment reflects the observations that were made on the date that the inspection was carried out.

Merlin Hip Solutions Limited cannot be responsible to the Customer for any change in the information after the date on which the information after the date on which the HIP was produced and sent to the Customer.

Customer Name Printed:

Customer signature:

Date: